



6th August 2007

Medical Warranty enhancements from EIZO

Further to the announcement at this year's UKRC, EIZO UK is offering all medical monitor customers its new on-site warranty scheme on all RadiForce and M-Series monitors purchased from 30th July 2007. An enhancement to the original EIZO return-to-base warranty, this new service now includes a next business day on-site monitor swap-out facility.

Colin Woodley Product Manager at EIZO comments, "Following feedback received from our customers we understand that within hospitals the diagnostic and clinical review monitors are vital for the day-to-day running of departments.

"Fully funded by EIZO, the service will be provided by Bracknell based Concorde Logistics and will include a next business day "double exchange" using Concorde's trained technical courier service."

For more than 30 years, Concorde has provided a wide range of logistics services to the high technology sector. Centred in the UK its operations extend throughout Europe and is therefore fully capable of managing this service for all of EIZO's UK and Eire customers.

Colin continues, "The experienced team from Concorde will manage the collection of the default product, install loan replacements and reverse the service when all is repaired. EIZO is pleased to be in the position to now offer this warranty improvement, reducing the potential disruption caused for hospitals and its patients, when a monitor is faulty."

EIZO is currently the only monitor manufacturer that has a 5-year warranty on the majority of its range, including all M-Series clinical review monitors and four of the top RadiForce diagnosis monitors. EIZO is also able to offer optional upgrades to all monitors with a 3-year warranty at an agreed price.

Coupled with the recent announcement which saw EIZO acquire the Siemens medical monitor business as well as supplying BUPA hospitals with all of its monitor requirements, this new service fully demonstrates EIZO's commitment



to the industry, whilst providing a wide range of medical display solutions both today and into the future.

For more information please call the EIZO Medical team on 01483 719500

-ENDS-

About EIZO

EIZO Nanao Corporation is a leading global manufacturer of high-end visual display products with a wide range of LCD monitor systems. The image quality, long-term reliability, and innovative features of EIZO monitors make them the products of choice in many financial trading rooms, hospitals, back offices, and design studios. EIZO is based in Hakusan, Japan and represented in more than fifty countries by a network of exclusive distributors.

For further information please contact

Hayley Drew
Marketing Manager
EIZO
Tel: 01483 719 542
Mob: 07768 103 117
Email: hayley.drew@EIZO.co.uk
www.EIZO.co.uk